# **CAHAM Conference Agenda**

### Sunday, September 8, 2024

TIME	EVENT	PRESENTER
1:00 p.m. – 5:00 p.m.	Registration	All participants
3:30 p.m. – 4:30 p.m.	New Attendee Orientation	CAHAM Board
5:00 p.m. – 7:30 p.m.	Welcome Reception: Cocktails and Dinner with Vendors	All participants

#### Monday, September 9, 2024

TIME	EVENT	PRESENTER
7:30 a.m. – 9:00 a.m.	Breakfast with Vendors	All participants
9:15 a.m. – 9:30 a.m.	Welcome and Conference Opening	Terry Closson
9:30 a.m. – 11:00 a.m.	Keynote Speaker: Stepping into your Power and Finding Joyful Success	Marie Garvey, Crazy Busy Women
11:00 a.m. – 12:00 p.m.	Last Chance with Vendors	All participants
12:00 p.m. – 1:30 p.m.	Lunch with Vendors	All participants
1:30 p.m. – 1:45 p.m.	Group Picture	All participants
1:45 p.m. – 2:45 p.m.	Empowering Healthcare Leaders: Setting Sail for Growth and Navigating your Voyage to the C-Suite	Ericka Smith, Monterey Park Hospital, AHMC
2:45 p.m. – 3:00 p.m.	Break	All participants
3:00 p.m. – 4:00 p.m.	Legislative Updates	Richard Lovich Stephenson Acquisto & Colman
4:00 p.m. – 5:00 p.m.	Where are We Stuck? Using Analytics to Keep Cash Flowing	April Wilson, FinThrive

## Tuesday, September 10, 2024

TIME	EVENT	PRESENTER
7:30 a.m. – 8:15 a.m.	Breakfast & Learn: Turning Data into Dollars: How to Close the Data Gap	Greg Claeys, Revecore
8:15 a.m. – 9:15 a.m.	Breakfast & Learn cont'd: Charting the Course of Combatting Costly Denials	Becky Cloud-Glaab UCI Health Systems
9:15 a.m. – 9:30 a.m.	Break	All participants
9:30 a.m. – 10:30 a.m.	Journey Through Pre- Authorization Success	LaQuitta Holston, Banner Health
	2024 & 2025 Human Resources Updates: Adapting to Changing Landscapes	Gretchen Lindeman, AHMC Darcy Castro, AHMC
10:30 a.m. – 10:45 a.m.	Break	All participants
10:45 a.m. – 11:45 a.m.	Journey Through Pre- Authorization Success	LaQuitta Holston, Banner Health
	2024 & 2025 Human Resources Updates: Adapting to Changing Landscapes	Gretchen Lindeman, AHMC Darcy Castro, AHMC
12:00 p.m. – 1:30 p.m.	Carl Satterfield Luncheon	All participants
1:30 p.m. – 2:30 p.m.	Leveraging Revenue Integrity for Financial Sustainability	Sandra Lood, Cottage Health
	Empowering Through Education	Alicia Kintzele, Scripps Health
2:30 p.m. – 2:45 p.m.	Break	All participants
2:45 p.m. – 3:45 p.m.	Leveraging Revenue Integrity for Financial Sustainability	Sandra Lood, Cottage Health
	Empowering Through Education	Alicia Kintzele, Scripps Health
3:45 p.m. – 4:00 p.m.	Break	All participants
4:00 p.m. – 5:00 p.m.	Point of View (POV): Patient Access Surviving Healthcare	Round Table Discussions

## Wednesday, September 11, 2024

TIME	EVENT	PRESENTER
8:00 a.m. – 9:00 a.m.	Breakfast	All participants
9:00 a.m. – 11:00 a.m.	CAHAM Business Meeting	Terry Closson